



FACILITY MANAGEMENT REVOLUTIONIZE YOUR BUSINESS

Quality assurance in facility management is one of the most important criteria for success. The early detection of any problems and the introduction of proper measures are a prerequisite in order to be successful in the market. Thanks to the digital transformation in these areas, completely new and powerful tools have come on the market.

Facility management is used for the administration and management of buildings and the long-term preservation of technical equipment and facilities.

The ever-increasing cost pressure on companies has induced facility managers to continually explore ways to improve and identify potential opportunities for cost optimization. Not only quality plays an important role in monitoring facilities, but also the processing speed.

Facility managers conduct monthly quality checks in order to ensure the quality their employees' work. This means that the individual who is responsible for quality control evaluates the equipment, furniture and its cleanliness on a printed form. Any problems are listed. Lastly, he has customers check and sign the form.

The form is then forwarded to various internal departments. Typically, these departments also introduce further steps.

In so doing, this creates the following challenges:

- Time-consuming setup of a coordinated implementation plan for surveying quality
- Data is rarely error-free
- Tons of paper complicate clarity
- Monthly evaluations mean a great deal of effort and time

In the Age of Digital Transformation

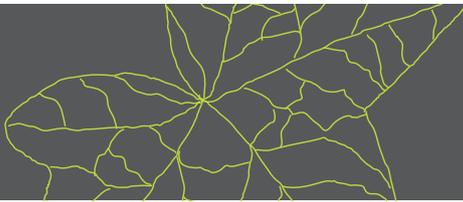
The mobile quality-check app by AXON IVY revolutionizes facility management: The end user, the back office departments, customer management and infrastructure all benefit from an optimized and automated control of the quality checks.

Surveys are easily conducted, paper logs replaced and seamless integration into existing IT applications is simultaneously ensured. The result is rapid and transparent processing, efficient processing of meaningful reports and, accordingly, satisfied customers.

« The digitalization of facility management is a unique selling proposition on the market. »

THE OBJECTIVES

- Automated workflows
- Immediate processing
- Direct feedback option
- Graphical analysis of data
- Electronic document handling
- Extendibility of the solution
- User-friendly interfaces
- Customizable solution
- Online and offline capability



On the cutting Edge

With the new app, the quality manager no longer needs to worry about schedule coordination anymore. The daily schedule is created automatically. Another advantage is the direct access to customer information and documents. An intuitive and convenient implementation of quality checks at any time.

Thanks to the mobile integrity, useful features such as camera, GPS, maps, and so on . can be directly accessed during the process execution. Thus, for example, photos of damage and registered locations can be recorded directly. Efficient work is guaranteed, as the process steps are fully automated and all parties seamlessly integrated into an app.

In Detail

- **Automated task creation** – Based on the property, customer and contact data, a task is generated in the quality manager's to-do list.
- **Appointments** – Appointments can be booked directly in the app. All systems and stakeholders are informed at the same time about new events.

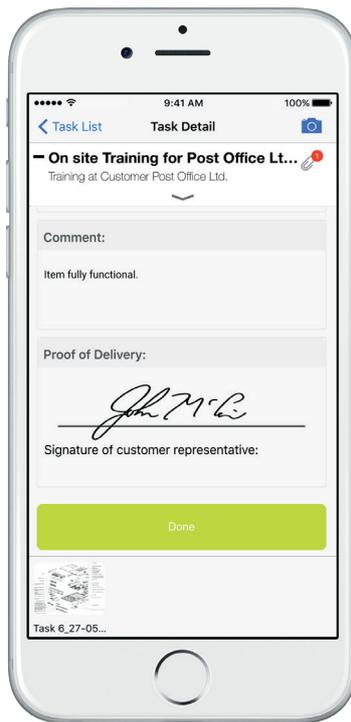
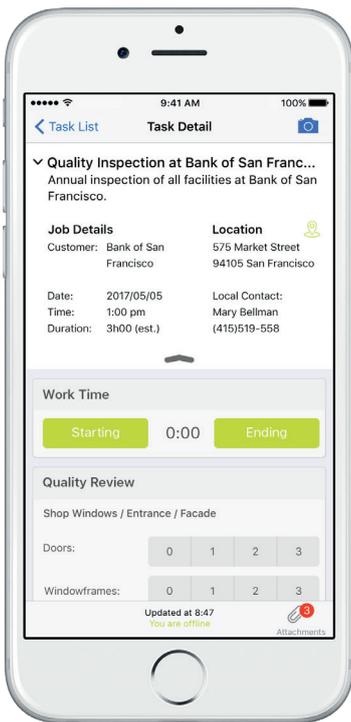
- **Reminders & Escalation** – All Users are reminded of failed tasks and the system automatically directs appropriate actions.
- **Offline tasks** – The Mobile-Quality-check app works without an Internet connection, and displays all relevant information clearly.
- **Custom forms** – Every quality test is different. Therefore, forms can be customized according to your needs and expanded with additional functions.
- **Overview & Evaluations** – Thanks to the full data integration, PDF reports with electronic signatures are sent automatically. In addition, all data can be analyzed and displayed clearly.

- **Other processes** – The app is not an isolated application and can be supplemented as desired with other processes. For example, the settlement and the invoice processing can be taken care of on the same platform.

The journey continues

When it comes to Facility Management, digitization is opening up new possibilities. These must be used consistently in order to secure appropriate competitive advantages in the market.

The point is to think outside the box and if necessary to question our own proven business models. With the mobile quality-check-app, an important first step has been taken towards successful digital transformation.



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